



# COVID-19 Safety Policy

During this unique time, home is more important than ever. As an essential business, we are committed to offering the maintenance, repairs, and services you need to be healthy, safe, and comfortable as you rely on your home more than usual.

Finan Home Service is committed to taking every precaution to maximize customer and technician safety. Based on public health recommendations, we are using the following guidelines for service calls.

## During your Service Call we will:

- Wear a cloth mask, safety glasses, clean shoe covers, and a fresh pair of disposable gloves.
- Limit unnecessary contact with surfaces in your home and avoid shared use of tablets, laptops, writing utensils, and cell phones. We regularly wipe down these items.
- Avoid shaking hands and practice social distancing of 6 feet.
- Encourage payment with credit or debit cards. (Precautions taken when paying by cash.)

## Before and after every call we will:

- Wash our hands for 20 seconds or use hand sanitizer when this isn't possible.
- Sanitize steering wheel, door handles, seat belt buckle, phone, tablet, and any tools used on a job.
- Dispose of gloves and mask, and other one-use equipment in separate waste bag after each call.

We are ensuring Finan Home Service Employees stay home if they feel unwell, and we are doing everything possible to keep our customers and coworkers healthy. We are committed to keeping your home safe and comfortable. Please let us know if you have any questions and if there is anything we can help with!

